

Clinical Commissioning Group

Norfolk Lodge – Merton CCG Update

1.0 Introduction

Norfolk Lodge is currently commissioned to deliver rehabilitation for patients who require further care following admission to South West London and St. Georges Mental Health Trust. Norfolk Lodge supports the recovery model from South West London and St Georges Mental Health Trust and this arrangement has been in place for fifteen years.

2.0 Historical Commissioning

As part of the commissioning plans of NHS South West London a number of options have been considered to ensure that each patient's individual needs are catered for when being treated for their mental health. It is always our aim that each patient should be treated as close to their home as possible.

On the 25 March 2013, following approval by the Sutton and Merton PCT Board, a letter was served to South West London and St. George's Mental Health Trust to formally advise that from 1 October 2013, services from Norfolk Lodge will be re-provided within the independent sector. Transition plans were developed and on 21 May 2013, the Trust was asked to stop any admissions into Norfolk Lodge, to enable the progressive and smooth changeover for residents.

3.0 Issue highlighted

During the course of the transition process, a number of concerns were raised

As part of the concerns review a meeting was requested by the Chairman of the Healthier Communities and Older People Overview and Scrutiny Panel on 20 August 2013. At the conclusion of that meeting NHS Merton CCG agreed to the following

The process to close the service has been suspended until the following areas have been assessed:

- The status of all the current residents has been assessed by the Joint Health and Social Best Practice Forum.
- Appropriate funding streams have been identified to ensure that the patients have access to appropriate care.
- Where appropriate, new placements will be identified and secured.

- A review and implementation of a care pathway that is clear to all stakeholders with the desired outcome, that patients are treated in the right care setting that meets their individual needs

4.0 Next steps

Any further changes to the commissioning of mental health services will be taken through appropriate communication channels in future.

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